

CAPABILITY STATEMENT

IT, Network & Security Services · Service-Disabled Veteran-Owned

Company Overview

Veteran Solutions, LLC is an SBA-certified Service-Disabled Veteran-Owned Small Business in Waco, Texas, providing IT, network, and security-focused services to public- and private-sector clients. Small by design: clients work directly with the owner, a U.S. Army Veteran with hands-on NOC and infrastructure experience.

Core Competencies

- **Network monitoring & support:** monitoring assessments, alert tuning, Tier 1-2 troubleshooting
- **NOC operations:** alerting & escalation runbooks, incident workflows, service desk procedures
- **IT support & systems design:** help desk, small-office network design, IT facilities support
- **IT service management (ITSM):** platform selection, migration from legacy service desks, integrations (AD/Entra, Intune), workflow automation
- **Security & compliance support:** NIST-, CJIS-, CMMC- and PCI-aligned assessments, hardening, documentation
- **Custom application development:** including VetSITREP, a Veteran-facing app on VA Lighthouse APIs
- **Equipment troubleshooting & commissioning:** data center and CDU equipment
- **Document-security design:** corporate seal recreation, guilloché badges, anti-copy microtext

Relevant Experience

- Tier 2 NOC Team Lead supporting municipal traffic network infrastructure
- Data center equipment commissioning and firmware log analysis
- Self-hosted, hardened mail and VPN infrastructure (SPF/DKIM/DMARC, MTA-STX, DNSSEC)
- Built 9 free bilingual security tools (password, PIN, policy, encrypted-note and checksum tools) at veteransolutionstx.com/tools

Differentiators

- Owner-operated: one accountable point of contact from quote to closeout
- Certified: CompTIA Security+, Cisco CCST Networking & IT Support; Google IT Support
- Mission first, integrity, attention to detail, service to the community

COMPANY DATA

UEI JPYGVC6811J9

CAGE 89BR4

D-U-N-S 116994009

Entity Texas LLC, est. 2019

Location Waco, Texas

Size Small business

NAICS

541512 Computer Systems Design (primary)

541519 Other Computer Related Svcs

541511 Custom Computer Programming

541513 Computer Facilities Mgmt

541690 Scientific & Technical Consulting

811210 Electronic Equipment Repair

541430 Graphic Design Services

PSC

DA01 · DD01 · DE01 · DG01 · DJ01 · T001

CERTIFICATIONS



SBA VetCert SDVOSB & VOSB (since 2021)

Texas VetHUB Certified Vendor · CMBL

Pending: NVBDC SDVOB · NMSDC MBE

CONTACT

Javier Silva, Managing Member

3318 Orchard Ln, Waco, TX 76705

(512) 593-2671 (text/WhatsApp)

Fax (512) 277-7344

javier@veteransolutionstx.com

veteransolutionstx.com